PROVIDER SATISFACTION SURVEY
ELECTRONIC HEALTH RECORD

NAME_____

CLINIC_____

This survey can be divided into a prior assessment (page one) with an after comparison assessment (page two) or can be completed in its entirety by the provider after using the Electronic Patient Record for a period of time. Comparisons between "before" and "after" should only be done after the provider has been trained and has used the application for at least three months.

Please return the completed survey to:

      (Name, clinic and e-mail address)

BASELINE (PRIOR) INFORMATION

Were you using the RPMS system <u>prior</u> to the Electronic Patient Chart?

	Yes	No
Lab order entry	☐	☐
Health Summary Review	☐	☐
Review Lab Results	☐	☐
Enter referral using RCIS	☐	☐
Review Immunizations	☐	☐
Review Women's Health data	☐	☐

Overall, using your monthly volume of patients as a basis, what is the percentage that you use the RPMS system to obtain data? _____

How is this data obtained?:
Printed Health Summary ☐
View of On-line Health Summary ☐
View of individual applications (lab results, radiology, meds, etc) on RPMS ☐
Other: _____

If you were ***not*** using the RPMS system, was it due to:

Lack of training on how to use RPMS ☐
Lack of equipment or access to equipment ☐
RPMS process was cumbersome ☐
Other: _____

Would you like to use the data from the RPMS system as opposed to the paper medical record, when assessing clinical care and treating for your patients? Yes ☐ No ☐

PROVIDER SATISFACTION SURVEY (con't)

COMPARISON INFORMATION AFTER USING PATIENT CHART

If you were using the RPMS system –

Is it easier to use the Patient Chart than Roll and Scroll (current RPMS view)? Yes ☐ No ☐

Is using the Patient Chart more or less time consuming?   More ☐   Less ☐

If you were <u>not</u> using the RPMS system previously --

Will you be using the Electronic Patient Chart for: All ☐   Some ☐   of your patients?

Are PCs accessible to you for reviewing or entering data into the Patient Chart? Yes ☐ No ☐

Is the Patient Chart data easier to view? Yes ☐   No ☐

Does the access to previous and current data (lab results, medications, immunizations, etc) assist you in treating the patients? Yes ☐ No ☐

Do you view the Lab results <u>before</u> ☐ or <u>after</u> ☐ seeing the patient?

Do the measurements and lab graphs assist you with treating your patients as well as improving the patient's quality of care (via patient education)? Yes ☐ No ☐

What is the <u>Best</u> feature of the Electronic Patient Chart for you? _____

What would you like to see added or changed in future enhancements? _____

Overall, has the Electronic Patient Chart improved your access to and use of RPMS data, by:

      20% ☐   40% ☐   50% ☐ Other % _____

      If no improvement, please describe why not: _____